About Robert Farquharson Information Commons

Robert Farquharson Information Commons is the computing service of Victoria University Library. Our main facility, divided into <u>South</u> and <u>North</u> Information Commons, is located on the main floor of E.J. Pratt Library.

Our Services

We provide a range of software and hardware to library users, along with technical support in utilizing information technology within academic environment:

<u>IT Support Desk</u> provides support for library hardware and software and will direct you to appropriate support for other needs.

- computer workstations to all members of the U of T community
- access workstation
- laptops for use within the library
- wireless Internet access, including wireless printing
- scanners
- office and design software
- an electronic classroom available for lectures and presentations
- a help desk providing technical support

Technical Support for Victoria University Residents

Residents of Victoria University should refer to <u>Victoria University Residential Networking</u> (ResNet), which provides network connections and technical support.

T-Card

To access the Information Commons workstations you need a UTORid which is associated with your TCard. For information on getting a TCard please see the TCard office here.

T-Cards for School of Continuing Studies students

School of Continuing Studies (SCS) Students are required to obtain a TCard Permission Letter from the School of Continuing Studies before visiting the TCard Office. For more information see the instructions here

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