About Robert Farquharson Information Commons

Robert Farquharson Information Commons is the computing service of Victoria University Library. Our main facility, divided into South and North Information Commons, is located on the main floor of E.J. Pratt Library.

Our Services

We provide a range of software and hardware to library users, along with technical support in utilizing information technology within academic environment:

- **IT Support Desk** provides support for library hardware and software and will direct you to appropriate support for other needs.

  - computer workstations to all members of the U of T community
  - access workstation
  - laptops for use within the library
  - wireless Internet access, including wireless printing
  - scanners
  - office and design software
  - an electronic classroom available for lectures and presentations
  - a help desk providing technical support

Technical Support for Victoria University Residents

Residents of Victoria University should refer to [Victoria University Residential Networking](https://library.vicu.utoronto.ca/library_services/technology) (ResNet), which provides network connections and technical support.

T-Card

To access the Information Commons workstations you need a UTORid which is associated with your TCard. [For information on getting a TCard please see the TCard office here.](https://library.vicu.utoronto.ca/library_services/technology)

T-Cards for School of Continuing Studies students

School of Continuing Studies (SCS) Students are required to obtain a TCard Permission Letter from the School of Continuing Studies before visiting the TCard Office. [For more information see the instructions here.](https://library.vicu.utoronto.ca/library_services/technology)

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