

Job Title:	TECHNICAL SUPPORT & DEVELOPMENT STUDENT ASSISTANT
Occupation Type:	Technology, Software & Digital Media
Job Description:	<p>This job is done primarily at the E. J. Pratt Library IT Help Desk. It entails:</p> <ol style="list-style-type: none"> 1) providing guidance to staff and library patrons in their use of computing equipment and software applications, and assisting in troubleshooting problems. 2) assisting in maintenance and development of the library's computing equipment and web resources. <p>For the development aspect of the work assistants are expected to specialise in either system maintenance, or web development, and to work on specific tasks related to these areas when not responding to help desk queries. We are particularly in need of an additional web development student for the 2019-2020 academic year.</p> <p>Applicants must have at least a semester of formal training in computer science, information studies, or a related field, including instruction in programming (in compiled or interpreted languages), scripting, markup languages, and database structures.</p> <p>Work experience, or extensive volunteer experience, in technical support and troubleshooting is essential, as is a solid practical knowledge of web development.</p>
Job Requirements:	<p>Experience at a customer service desk or similar service setting would be considered an asset.</p> <p>-- Experience of Windows network administration and security, and of network software deployment, would be an asset for the systems development team; some practical experience of Linux systems administration would also be an plus.</p> <p>-- Experience as a Full Stack Web Developer (PHP/HTML/CSS/Javascript/JQuery) is a great advantage if you wish to be considered for the web team.</p>
Contract or Permanent?:	Contract
Start Date:	January 20, 2020
End Date:	May 1, 2020
Number of Positions:	1
Campus Job Location:	U of T St. George
Job Location Details (i.e. Building/Faculty):	E. J. Pratt Library
Annual Salary or Per Hour?:	Per Hour
Salary or Hourly Wage:	\$17.20 / hour (1st year)
Hours Per Week:	8-16
Type of Schedule:	Fixed Hours (please specify below)
Schedule Details:	Desk is open 8:30 a.m - 10 p.m. weekdays, 10 a.m. - 10 p.m. weekends
Target All Programs of Study:	No

Targeted Programs of Study:

- Arts & Languages
- Computer & Math Sciences
- Education
- Engineering
- Information Communication & Technology

Application Information

Application Procedure: Email

If by eMail, send to: douglasfox@vicu.utoronto.ca

Application Material Required: Cover Letter

Resume

Other Application Form

Additional Application Information:

Cover letter, full CV and APPLICATION.

Application form is at:

<http://library.vicu.utoronto.ca/doug/ITDeskApplication.docx>

Company Info

Organization: University of Toronto

Division: Victoria University

Department: Library

Salutation: Mr.

First Name: Douglas

Last Name: Fox

Building: E. J. Pratt Library

Website: <http://library.vicu.utoronto.ca/>