

Reference Assistance

Reader Services

The E.J. Pratt Library Reference Desk is located on the Main Floor, Victoria Quad Level.

See also:

[Frequently Asked Questions \(FAQ\)](#)

Library staff are here to help you use the Library:

- They can provide a general orientation to the libraries at U of T.
- They can explain appropriate search strategies for locating specific information.
- They can assist you in searching the online catalogue, identifying electronic, print and internet resources.
- They can help to resolve incomplete or inaccurate citations.
- They can assist you with Victoria University Library's [Special Collections](#) of rare books and [archives](#).

Librarians

- Agatha Barc
Reader Services & Instruction Librarian
416-585-4463
PR 114
`agatha [dot] barc [at] utoronto [dot] ca`
- Colin Deinhardt
Reader Services & Instruction Librarian
416-585-4569
PR 114
`colin [dot] deinhardt [at] utoronto [dot] ca`
- Roma Kail
Head, Reader Services
416-585-4476
PR 318
`r [dot] kail [at] utoronto [dot] ca`
- Diane Michaud
Reader Services and Instruction Librarian
416-946-8844
PR 316
`diane [dot] michaud [at] utoronto [dot] ca`
- Halyna Kozar
Senior Reader Services & Collections
416-585-4517

PR 111

halyna [dot] kozar [at] utoronto [dot] ca

How to Reach Us

You can reach us in the following ways:

In person

Monday-Friday

9:30 am–4:45 pm

By phone

Reference Desk

416 585 4470

[Live chat](#)

Online research help

[Online reference form](#)

To arrange an appointment only

LibrarySearch

[LibrarySearch](#) provides access to library collections in print and digital formats including books, articles, videos, maps, government documents, and more.

Please [contact](#) us if you have questions about the new library search platform via the *Ask Us* form or connect with us through the virtual service for general inquiries (open Monday-Friday, 11:00 am–1:00 pm).

Research Consultation Service

Librarians are available for appointments customized to the research requirements of particular assignments. We are generally available for consultations Monday to Friday, between 9:30 am and 4:30 pm. An advanced notice of at least twenty-four hours is required (excluding weekends and holidays).

To make an appointment, please use the [online reference form](#) or visit the Reference Desk.

Instruction Program

Electronic Classroom

The library's laptop-equipped classroom is located on the third floor of the Pratt building.

See also: [Services for Faculty, Instructors, and TAs](#).

Library instructors teach library research skills to students and provide training in the use of online catalogues, electronic and print resources including electronic periodical indexes, electronic journals, online reference tools and digital collections.

Students gain hands-on experience with a range of UTL's online resources.

Instructors create course specific guides to the Library's collections.

Schedule a Library Instruction Session

For the 2023-2024 academic year, professors and instructors are encouraged to contact Roma Kail to arrange for a library workshop tailored to course requirements (416-585-4476 or [r \[dot\] kail \[at\] utoronto \[dot\] ca](mailto:r.kail@utoronto.ca))

Research & Writing Seminars

Each session in this suite of four interactive [seminars](#) integrates the learning of academic research and writing skills and is taught by a librarian in collaboration with a writing instructor. Sessions are scheduled during both semesters. To register and consult the schedule, please see the description of each workshop.

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