Reference Assistance

Reader Services

The E.J. Pratt Library Reference Desk is located on the Main Floor, Victoria Quad Level.

See also:
Frequently Asked Questions (FAQ)

Library staff are here to help you use the Library:

- They can provide a general orientation to the libraries at U of T.
- They can explain appropriate search strategies for locating specific information.
- They can assist you in searching the online catalogue, identifying electronic, print and internet resources.
- They can help to resolve incomplete or inaccurate citations.
- They can assist you with Victoria University Library's Special Collections of rare books and archives.

Librarians

- Agatha Barc
  Acting Co-Head, Reader Services / Reader Services & Instruction Librarian
  416-585-4463
  PR 114
  agatha [dot] barc [at] utoronto [dot] ca

- Colin Deinhardt
  Acting Co-Head, Reader Services / Reader Services & Instruction Librarian
  416-585-4569
  PR 114
  colin [dot] deinhardt [at] utoronto [dot] ca

- Roma Kail
  Head, Reader Services (on research leave 2018–2019)
  416-585-4476
  PR 318
  r [dot] kail [at] utoronto [dot] ca

- Diane Michaud
  Reader Services and Instruction Librarian
  416-585-4467 (x3036)
  PR 316
  diane [dot] michaud [at] utoronto [dot] ca
How to Reach Us

You can reach us in the following ways:

In person

*Monday - Thursday*
9:30am - 7:00pm

*Friday*
9:30 - 4:45pm

By phone

*Reference Desk*
416 585 4470

*Live chat*

Online research help

*Online reference form*

To arrange an appointment only

Research Consultation Service

Librarians are available for appointments customized to the research requirements of particular assignments. We are generally available for consultations Monday to Friday, between 10:00 am and 3:30 pm. An advanced notice of at least twenty-four hours is required (excluding weekends and holidays).

To make an appointment, please use the [online reference form](http://library.vicu.utoronto.ca) or visit the Reference Desk.

Instruction Program

Electronic Classroom

The library’s bibliographic instruction facility is located on the third floor of the Pratt building.

See also: [Services for Faculty, Instructors, and TAs](http://library.vicu.utoronto.ca).

Library instructors teach library research skills to students and provide training in the use of online catalogues, electronic and print resources including electronic periodical indexes, electronic journals, online reference tools and digital collections.
Students gain hands-on experience with a range of UTL's online resources.

Instructors create course specific guides to the Library's collections.

**Schedule a Library Instruction Session**

Professors and instructors are encouraged to contact colin [dot] deinhardt [at] vicu [dot] utoronto [dot] ca (Colin Deinhardt) (416-585-4569) to arrange for a library workshop tailored to course requirements.

**UTL Workshops**

See Classes and Tours, St. George campus ([UTL Library Classes (Robarts, Gerstein, Engineering Libraries)](http://library.vicu.utoronto.ca/research_resources))

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