Reference Assistance

Reader Services

The E.J. Pratt Library Reference Desk is located on the Main Floor, Victoria Quad Level.

See also:
Frequently Asked Questions (FAQ)

Library staff are here to help you use the Library:

- They can provide a general orientation to the libraries at U of T.
- They can explain appropriate search strategies for locating specific information.
- They can assist you in searching the online catalogue, identifying electronic, print and internet resources.
- They can help to resolve incomplete or inaccurate citations.
- They can assist you with Victoria University Library's Special Collections of rare books and archives.

Librarians

- Agatha Barc
  Reader Services & Instruction Librarian
  416-585-4463
  PR 114
  agatha [dot] barc [at] utoronto [dot] ca

- Colin Deinhardt
  Reader Services & Instruction Librarian
  416-585-4569
  PR 114
  colin [dot] deinhardt [at] utoronto [dot] ca

- Roma Kail
  Head, Reader Services
  416-585-4476
  PR 318
  r [dot] kail [at] utoronto [dot] ca

- Diane Michaud
  Reader Services and Instruction Librarian
  416-585-4467 (x3036)
  PR 316
  diane [dot] michaud [at] utoronto [dot] ca
How to Reach Us

You can reach us in the following ways:

In person

_Monday - Thursday_
9:30am - 7:00pm

_Friday_
9:30 - 4:45pm

By phone

_Reference Desk_
416 585 4470

_Live chat_

Online research help

_Online reference form_

_To arrange an appointment only_

Research Consultation Service

Librarians are available for appointments customized to the research requirements of particular assignments. We are generally available for consultations Monday to Friday, between 10:00 am and 3:30 pm. An advanced notice of at least twenty-four hours is required (excluding weekends and holidays).

To make an appointment, please use the _online reference form_ or visit the Reference Desk.

Instruction Program

Electronic Classroom

The library’s bibliographic instruction facility is located on the third floor of the Pratt building.

See also: _Services for Faculty, Instructors, and TAs_.

Library instructors teach library research skills to students and provide training in the use of online catalogues, electronic and print resources including electronic periodical indexes, electronic journals, online reference tools and digital collections.
Students gain hands-on experience with a range of UTL's online resources.

Instructors create course specific guides to the Library's collections.

**Schedule a Library Instruction Session**

Professors and instructors are encouraged to contact colin [dot] deinhardt [at] vicu [dot] utoronto [dot] ca (Colin Deinhardt) (416-585-4569) to arrange for a library workshop tailored to course requirements.

**UTL Workshops**

See Classes and Tours, St. George campus ([UTL Library Classes (Robarts, Gerstein, Engineering Libraries)](http://library.vicu.utoronto.ca/research_resources))

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